

IKEA Japan, IKEA Food Team Leader (Full-time at IKEA Tachikawa>

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Company name

IKEA Japan K.K.

Job description

<IKEA Tachikawa>IKEA Food Team Leader (Full-time)

Purpose of Job

Ensure a consistently excellent shopping experience by actively responding to customer feedback, implementing global and national compliance standards, and enhancing overall food expertise in the store. Lead and coach the food department team to optimize and grow IKEA's Retail Food business while considering IKEA's brand values, strategies, legal compliance, and sustainability initiatives across all touchpoints. Promote IKEA as a great place to work by fostering a positive work environment aligned with the "people and planet positive" approach.

Required Qualifications:

- Passion for food and customer service
- Minimum of 1 year of experience in customer-facing roles in retail or food service industries
- Proficiency in Japanese, with strong communication skills (Equivalent to N2 or above)
- Comfortable with English communication
- Experience working in a fast-paced, high-volume environment
- Interest in developing a career path towards a managerial role
- Currently residing in Japan with valid work authorization
- Availability to work on weekends and holidays

Your Responsibilities:

- Manage daily operations of the food area at IKEA Tachikawa
- Lead daily operations, ensuring quality service and efficiency through on-the-job training and support for team members
- Maintain compliance with hygiene standards and safety regulations in the workplace
- Collaborate with managers on stock control, budget management, and other operational tasks to ensure smooth operations

Think this is the job for you? Apply via [IKEA's Career page!](#)

Email

029.recruiters.jp@ikea.com